## International Students

Commonwealth University of Pennsylvania has partnered with Convera (formerly Western Union Business Solutions to offer you a simple, secure, and smart way to pay your fees online. Convera's platform is trusted by 800+ institutions worldwide to enable payments in 140+ currencies across 200+ countries and territories.

## Benefits include:

- Students, parents, and sponsors can use this platform to pay deposits, tuition fees and more;
- Avoid costly transaction charges from your bank;
- Pay online via popular options including bank transfer, credit, or debit card or eWallet;
- Compare payment options instantly and Convera holds the exchange rate for 72 hours;
- If you find a cheaper quote from your bank, Convera will match it with their Price Promise Guarantee;
- Track your payment status by SMS and email;
- Multilingual platform available in 10 languages;
- Access 24/7 live chat on the platform or contact our friendly team: <u>studentsupport@convera.com</u>;
- A platform built with security in mind so that your money is protected;
- Pay your fees via a global partner which has been helping students achieve their education dreams for over a decade;
- There are NO transaction charges from Commonwealth University of Pennsylvania for foreign currency.



## How to make a payment?

- 1. Login to <u>MyHusky</u>.
- 2. Select "Make a Payment"
- 3. Choose Bank Wires for international payments.
- 4. Select where you're paying from and who is paying.
- 5. Obtain payment instructions.

If you have questions about your statement or charges, please contact Commonwealth University of Pennsylvania. If you have a payment in progress and have questions or need help with a payment initiated by foreign currency, please contact Conversa (formerly Western Union Business Solutions) customer support team at <u>studentsupport@convera.com</u>.

## Policy Regarding Overpayments

Commonwealth University of Pennsylvania does not accept overpayments on student accounts and does not accept payments over the telephone or email. Please transfer only the amount due on your student account to avoid payment delays.